

19th May 2016

NOTICE OF CLUB BY-LAW

The following has been approved by the Board of Directors to update the Club's Code of Conduct by-law, effective immediately:

If, in the opinion of the General Manager, Duty Officer, Flag Officer or Director, a member, visitor or staff member is behaving in an antisocial manner or is acting in a manner prejudicial to the interest of other Members of the Club, the General Manger or Duty Officer may ask the offender to leave the Club premises immediately.

Club staff reserve the right to seek police assistance to remove guests or members if considered necessary.

Members are not to harass or abuse staff at any time.

No member shall admonish or instruct staff members in the carrying out of his/her duties.

Any complaint or dissatisfaction with the attitude, conduct or service, be it club or catering staff, should be discussed with the General Manager or Duty Officer, never directly with the individual concerned.

Any issue is to be recorded as soon as possible after the incident has occurred then reported to Management and Board.

This was approved and adopted by the Board of Directors on 18th May 2016.

Yours faithfully,



ANDREW HURT
Chairman